

Remote Field Service

Applicable fleet SGT-400, SGT-300, SGT-200, SGT-100

PMG Premium Short Feature

Headset

- Integrated into hard hat
- Bluetooth connection
- Active noise cancelling

Chest Camera

- Full HD Resolution
- Magnetic mount
- Fixed wire to tablet

3 Tablet

- Windows 10
- WLAN and LTE/3G Siemens Circuit



Description / Requirements

- Utilize Circuit for real time collaboration
- Broadband internet connection required (WiFi or 3G)

Add-Ons

- Local Connectivity Basic (YellowBox) for internet access (3G/DSL/SAT)
- Live stream videoscope images thru Epiphan video grabber

Package Details

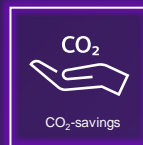
- Ruggedized with IP-67 Rating
- Custom foam cutouts
- Dimension: 63x50x31cm
- Weight: ~15kg



Fuel shift hybridization



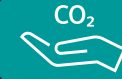
Efficiency



CO₂-savings



Reduce Carbon Footprint



Reduced CO₂ per outage

Product Overview

The current COVID-19-situation makes it more and more difficult to provide on-site technical support to our customers. In order to react as fast as possible and to guarantee best technical expertise for our customers Siemens Energy developed a remote collaboration offering, that provides customers with technical support in case of travel restrictions, where Siemens Personnel cannot be mobilized to site.



Improved Features

- Industrial Circuit / Circuit Expert: This software offers Reduced risk and increased Cyber security.
- Intrinsically safe Phones: An intrinsically safe smart phone is available adhering to ATEX Zone 1 requirements.
- Realwear HMT-1Z1: The HMT-1Z1 is a high-tech solution to hands-free video calling in ATEX Zone 1.
- Intrinsically Safe Bluetooth Headset: We offer an intrinsically safe Bluetooth headset with ability to clip into hardhats and up to 24 hours of run time.



Benefits

- Increased Productivity by helping to improve uptime due to quick expert access
- Enabled Capabilities to support customers where travel restrictions apply



Scope of work & Implementation

- Please be aware that the minimum Internet requirements for remote technical support is > 2Mbps
- Siemens Energy assistance is a phone/video call away. Technical Experts can connect "live" via real time collaboration through live audio and video stream in order to provide support for your outages. For this purpose, we will provide access to our Remote Collaboration Equipment either with your own existing mobile/Tablet ("Bring your own device"), or by using one or a combination of our Siemens hardware options.



*Based on recent remote outage performed for xxx

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