

Quality Policy

Siemens Energy d.o.o., Croatia

We design, develop, manufacture and market our products, solutions and services to energize society and engage in innovation to address global energy megatrends, digitalization, decarbonization and demand growth.

Throughout all stages we focus on making our customers successful by being the trusted partner and deliver on our promises as outlined in our following Quality Principles.

Customer focus in all we do

- Proactively and timely interaction with our customers to understand requirements and expectations
- By keeping tight connections across organizational units enabling us to act with agility to adapt to changes in customer needs

Personal commitment to quality

- All employees are aware and qualified to deliver and meet quality standards in everything we do
- Do the right thing and do it right the first time
- We empower every employee to raise any issue that is not according to our quality standards or has the potential to negatively impact our business

Business focused quality management systems

- Maintaining a management system structure and certification strategy supporting each business in tailoring to specific needs of the business encompassing customers and regions of operations
- Addressing business specific legislation, external standards, regulations and ensuring compliance in all business quality aspects

Pro-active continuous improvement

- Implementing processes for quality related risk and opportunity management
- Systematic review of quality performance based on real time data
- Ensuring transparency across organizational units

We perform regular reviews of our quality performance, objectives and the effectiveness of our managements systems. Verification is an important part of our continuous improvement processes, employee competency, successful supplier development and engagement as well as compliance with regulations.

We are committed to work in line with our Company Quality Policy ensuring that this is widely communicated and reflected within our business specific management systems.

Boris Miljavac
Managing Director

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Finance Director